

Make sure to complete and share the NYS Broadband Assessment Survey

Please continue promoting your community members to participate by filling out this brief survey.

This online survey is an interactive tool which community members can access in a host of manners ranging from computers, tablets, cell phones, and, if applicable due to lack of broadband, hard copy.

The survey documents issues with respect to availability, as well as adoption, and enables communities to better understand broadband issues from the resident's perspective. Is broadband available? Do they use it? If not, why? In general, is broadband in the community effective at meeting the needs of the community?

For those with internet access, the survey will allow them to submit the results of internet speed tests to further document the actual availability of service (and not just the claims of availability made by service providers.) This interactive methodology generates statistically valid information which is also overlaid into the GIS program for accuracy

If you would prefer to fill out a paper survey, please call our toll-free number at 1-855-NYBBMAP (1-855-692-2627) and follow instructions to have a paper copy mailed to your home.

You have until February 28 to complete the state Public Service Commission's Broadband Assessment Program survey to have the results included in the findings in the spring report.