

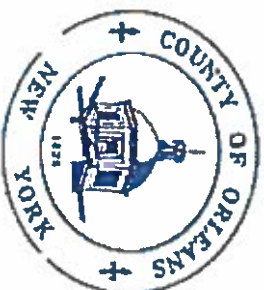
We are Orleans County's only licensed outpatient Mental Health Clinic.

You can access a variety of services including an outpatient clinic, care management and emergency services.

We use psychiatrists, a psychologist, a nurse practitioner, clinic therapists and registered nurses. Care managers also are available to help you.

We accept most forms of insurance including Medicaid. You will not be refused for inability to pay.

*For the community,
For the family,
For you...*



County of Orleans
Department of Mental Health
(Mental Health, Developmental
Disabilities, Substance Abuse and
Alcoholism Services)

Corporate Compliance Matters!

If you suspect any healthcare abuse or fraud, for example:

- Alterations to medical records
- Releasing Confidential information without proper authorization

***Call the Anonymous and Confidential
Compliance Hotline***

(585) 589-2785

***County of Orleans
Department of
Mental Health***



14014 Route 31

Albion, New York 14411-9373

Phone: (585) 589-7066

Fax: (585) 589-6395

Clinic Hours of Operation

Regular Hours

Monday, Thursday
9:00 a.m. – 5:00 p.m.
Tuesday
8:00 a.m. – 8:00 p.m.
Wednesday
8:00 a.m. – 8:00 p.m.
Friday
8:00 a.m.- 5:00 p.m.
1st & 3rd Saturday of month 9:00 a.m. -
1:00 p.m.

Summer Hours (July and August)

Monday & Thursday
8:30 a.m. – 4:00 p.m.
Tuesday
8:00 a.m. – 7:00 p.m.
Wednesday
8:00 a.m. – 7:00 p.m.
Friday
8:00 a.m. -4:00 p.m.
No Saturday hours in June, July, & August

Open Access Hours

To initiate treatment, the outpatient clinic offers open access hours. Priority Open Access is M-F with start times at 1pm and 2pm. Arrival should be 30 minutes prior to the start times. New patients may also be seen on a walk-in basis up to 90 minutes before closing time, depending upon availability. A person does not have to call ahead to be seen for open access, but rather can just present during that time.

OUTPATIENT CLINIC

The clinic program offers individual, family and group psychotherapy for children, adolescents and adults. The clinic can assist with various issues, including but not limited to depression, anxiety, grief and loss, trauma, relationship problems, adjustments in life, and anger management. Psychiatric services including medication management and psychological consultations are offered through the clinic program.

CARE MANAGEMENT

This program is available to all consumers (children and adult) who have serious mental health issues. This program assists individuals in accessing needed medical, psychiatric, social, and other educational services throughout the community. The overall goal of this program is to help consumers maximize their potential for independent living.

EMERGENCY SERVICES

After hours emergency services is available through Orleans County Mental Health Emergency Services (585) 589-5527 or by calling 911. Also available is the Care + Crisis Helpline at (585) 283-5200. Emergency services are available evenings, weekends and holidays. During normal business hours please call (585) 589-7066 and ask to speak with a supervisor.



MISSION STATEMENT

The Orleans County Mental Health Department promotes mental wellness and resiliency, recovery, self-sufficiency and an enhanced quality of life for residents of Orleans County with mental health disorders by providing effective, accessible behavioral health services.

Orleans County Mental Health Services
14014 Route 31 West
Albion, NY 14411
Phone: (585) 589-7066 Fax: (585) 589-6395